Scott Joslyn is the Senior Vice President and CIO for MemorialCare, a 4-hospital system in Southern California with revenues of $1.6 billion, 1,300 inpatient beds, and approximately 9,000 employees. He and his staff of nearly 200 are responsible for information technology (IT), networking, and telecommunications. Mr. Joslyn has primary responsibility for a $100 million rollout of an electronic medical record, registration, and billing system that is being uniformly implemented across the enterprise. With hospitals now “live,” the organization has achieved nearly universal adoption of the system by independently practicing physicians, and has reduced paper-based medical orders to less than three percent.

Mr. Joslyn is also responsible for innovation at MemorialCare. This includes the application of IT in new or unique ways to improve productivity and clinical quality while also reducing costs. Today, in the midst of healthcare reform, his innovation efforts are focused in and around the patient bedside where the entire care model, from what technologies are involved to the respective roles of care team members, is continuously examined and revamped. Analytical tools employed include the application LEAN production principles to reduce errors and take unnecessary cost out of the system.

Mr. Joslyn is a leader in local and statewide initiatives devoted to broad adoption of electronic medical records and to health information exchange (HIE), activities intensified in 2009 by passage of the American Recovery and Reinvestment Act. He is a board member of two local HIEs and an active member of both HIMSS and CHIME. Mr. Joslyn co-founded and remains the chairperson of CHIEF, a southern California healthcare CIO information-sharing group that has met regularly for more than ten years. He is a frequent speaker and the author of numerous articles pertaining to healthcare IT. He has taught healthcare information technology at California State University, Long Beach, and the University of Southern California.
Prior to his current role, Mr. Joslyn was an executive account manager for BRC, a healthcare IT outsourcing firm. Before joining BRC, Mr. Joslyn was the Director of Information Services at Long Beach Memorial Medical Center, prior to that, he practiced as a clinical pharmacist.

Mr. Joslyn holds a Doctor of Pharmacy Degree from the University of the Pacific, and a Master of Business Administration from UCLA.