

Center for Digital Transformation

UCI Paul Merage School of Business

Advisory Board

Susan Doniz

Group CIO

Qantas

Susan Doniz serves as the CIO at Qantas. In her current role, Doniz is working on the next wave of opportunities that digital change is opening up for airlines and their passengers. Qantas is progressing through a wide-range of digital transformation. Some initiatives Doniz is managing includes the shift to cloud computing, the introduction of high speed inflight Wi-Fi, new mobile services for customers and staff, and focusing on the opportunities of big data.

Previously, Doniz was the CIO at AIMIA, responsible for defining the global internal and external Information & Technology strategy to deliver innovation and growth across and within regions. She also enjoyed a variety of leadership roles at Proctor & Gamble such as leading a global transformational P&G strategy to 'Digitize' P&G.

Her roles have centered around business transformation. She has been often tapped to lead, create and deliver multifunctional strategies for top executives. Susan graduated from University of Toronto, Engineering and studied Graduate courses in Europe (Netherlands) and Executive Learning at Harvard. She has sponsored various cultural networks and speaks often at leadership and industry events. She serves on boards such as the CIO Association of Canada, Centre of Outsourcing & Research (CORE), Wilfrid Laurier Industry Advisory Committee, Engineers without Borders and the Salvation Army National Board.